



# ROOF ASSURANCE PROGRAM (RAP)

Safeguard your investment and extend the life of your roof.

“BUILDING RELATIONSHIPS BEFORE THE PROBLEM - FOR YOUR PEACE OF MIND”

From the first day your roof is installed, it begins to age. A roof's life cycle is influenced by weather, mechanical damage, foot traffic and lack of maintenance. Our goal is to take care of all the influencers on your roof. What's more important to your building than the roof?

With Reclaim's Roof Assurance Program, you can rest easy knowing you we will manage all your roof issues as a proactive and sustainable solution. With RAP, you will have access to faster response times, discounted labor/materials and a trusted partner for the long haul. When you need us, we are already there...

## OUR COMMITMENTS TO YOU

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### Reclaim will provide the following on your properties

- **Roof Tune-Up** – Remove debris, leaves and vegetation from gutters, scuppers and drains.
- **Commercial Roof Inspection** –Includes extensive roof health summary, roof survey, photo report, deficiencies, emergency repairs needed and Roof Grade.
- **Safeguarding and Record Keeping:** Timestamp, bookmarking the roofs condition in case of a future loss. Reclaim internally files the reports if needed in the future. In addition, we store records of all repairs/invoices and aerial measurements.
- **One Point of Contact 24/7** – Each RAP Client will have a live person to speak with 24/7 in case of an emergency or general question.
- **Storm Tracking** – Each property will be monitored 24/7. If an event happens at the property's location, our team will notify you of the event and be onsite within 24 hours to inspect the property for any potential damage.
- **Emergency Response** - In the case of an emergency, Reclaim will respond with a service team and boots on the ground within 12 hours and no later than 24 hours to mitigate the loss.
- **Bi-Annual Roof Inspection** – Includes roof health summary, photo report, deficiencies and identifying emergency repairs.
- **Repairs** – All roof repairs will include a 20% discount for RAP Clients along with before/after photos of all repairs. There will be a NTE (Not to Exceed) \$750.00 without pre-approval
- **Construction Management Fee** – 3% of any money received from a future insurance loss issued to the ownership/asset manager at the completion of the project, less applicable taxes and permit fees
- **Access to Reclaims Team** – Reclaim has built strong dog-on-the-bone referring partners that we trust with proven success stories over the years. This includes Public Adjusters, Attorneys, Engineers, Commercial HVAC Experts, Manufacturers, Commercial Property Insurance Agents and Brokers. If you have a question, Reclaim guarantees an answer or to be pointed in the right direction.

## YOUR COMMITMENTS TO RECLAIM

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- **Exclusivity** – While we are in an agreement with you on the roof maintenance and emergency repairs, we kindly ask that you not let any other roofing company perform repairs. We are warranting our work and it gets murky if multiple companies are touching the same roof.
- **Access** - Provide access to the property for all inspections and any future loss mitigation
- **Contacts** - Provide all site contacts and emergency contacts for each property
- **Notify Immediately** – Roof Leaks, Roof maintenance issues, HVAC repairs, Service work, etc.
- **Transfer Request** - If a property is transferring management companies or site contacts notify Reclaim to update our records

A division of Reclaim Construction, LLC | 1865 McGee Lane, O Lewisville, TX 75077 | 214-501-0631

**SERVICE@RECLAIMCONSTRUCT.COM**



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## SPECIAL LABOR PRICING + 20% DISCOUNT ON MATERIALS

- |   |                        |  |
|---|------------------------|--|
| ▪ Scheduled Repair Labor Rate                             | \$ 75.00 /hr. per tech | } Versus \$110/hr.<br>Per Tech<br>With No Contract |
| ▪ Urgent Leak Response Labor Rate within 12-24 hours      | \$ 85.00 /hr. per tech |  |
| ▪ Emergency Leak Response Labor Rate within 10 hours      | \$ 90.00/hr. per tech  |  |
| ▪ After Hours/Non-Business Day Labor Rate within 10 hours | \$ 95.00/hr. per tech  |  |

Client Name: [Click or tap here to enter text.](#)

Billing Address: [Click or tap here to enter text.](#)

City: [Click or tap here to enter text.](#) State: [Click or tap here to enter text.](#) Zip: [Click or tap here to enter text.](#)

Primary Contact: [Click or tap here to enter text.](#) Primary Phone #: [Click or tap here to enter text.](#)

Primary Email: [Click or tap here to enter text.](#)

This Roof Service Agreement is between [Click or tap here to enter text.](#) ("Client") and Reclaim Construction, LLC ("Contractor")

Service Address: [Click or tap here to enter text.](#)  
(For multiple service addresses, please use Addendum A.)

Contractor will provide all services contained on page 1 of this agreement at the specified rate. Repairs are not to exceed \$750.00 each visit without the approval of an authorized property representative. Repairs will be billed on a Time and Material basis. The labor charge is listed on page 1 of this agreement and predetermined.

Annual Contract: .02 per SF \$ \_\_\_\_\_ Billing Rate: Quarterly Annually

Effective Date: [Click or tap here to enter text.](#)

### Period of Performance

The services will commence on the effective date above and shall continue for One (1) year. This agreement will automatically renew each year for an additional One (1) year if not cancelled, in writing, 30 days prior to the expiration. Liability of this agreement shall not exceed the face value of contract price, bilaterally.

IN WITNESS WHEREOF, the parties hereto have caused this Service Agreement to be effective as of the day, month and year written above.

By: \_\_\_\_\_

Reclaim Construction, LLC

Name: \_\_\_\_\_

\_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

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